

Dixon Information
 78 West 2400 South
 South Salt Lake, Utah 84115

dixoninformation.com
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Customer Feedback

Customer Name: _____ Date: _____

Dixon Information is always looking for ways to improve the quality of its services. Please take a few minutes to answer the following questions. Your comments and suggestions will be used to improve our processes and our ability to respond to your future requests and services. Rating scale is from (1) Fully Satisfied (5) being not satisfied.

	Fully Satisfied – Not Satisfied				
	1	2	3	4	5
Were data collection forms and related preparation instructions clear and understandable?					
Did we provide appropriate supporting information to facilitate your understanding of the analysis, scope, and the methodology used?					
Were the reports in a format that was clear and easily understandable?					
Were all your concerns/questions answered in a timely manner?					
Were you satisfied with the attention and service given to you by the office staff?					
Were the services completed within the estimated dates given?					
Did the Website provide you with all the information needed on our services?					
How would you rate the overall services provided?					
Please provide us your ideas or suggestions, which may help us, improve the quality of our services.					
Is there a service that we currently do not provide that you would find helpful? If yes, please describe and be specific as possible.					

Please email this form to: info@dixoninformation.com